

# SEASCAPE BIRTHDAY PARTY FREQUENTLY ASKED QUESTIONS

## **What happens if there is bad weather?**

If your party is cancelled because of bad weather you can either receive a full refund, plan for a rain date, or pre-arrange an indoor back up plan at Prairie Stone Sports & Wellness Center.

## **Do I have to pay for parents who are coming to supervise their young children?**

The basic party package includes full day's admission for up to 20 guests. You will be charged \$5 resident and \$6 non resident per-person for each additional guest and this includes adults.

## **What if more guests than expected show up the day of the party?**

The more the merrier! The cashiers will count each guest as he or she checks in and you will be charged based on the final count.

## **What do I need to do before the day of my party?**

By the day of your party, you should have paid a 50% deposit and sent a full guest list to [seamgr@heparks.org](mailto:seamgr@heparks.org).

## **Do you have other options if the party tent is booked?**

Yes, we do. In the past, some guests have opted to book our cabanas — one or both of them - when the party tent is reserved. Ask the Pool Manager for more information on this option.

## **What does the basic party package include?**

The party package includes 2 hours in our party tent, full day's admission for up to 20 guests and a party attendant to help out with the party. Food must be handled separately through our concession provider.

## **Which items will I need to bring to the party?**

We recommend that you bring your own dessert, paper goods (plates, napkins, plasticware) and a lighter/matches for the cake. You are also welcome to bring your own party decorations for the tent!

## **What if we want to bring in our own catering or prepared food?**

While you are welcome to bring your own dessert, you will need to coordinate with our concession provider for food.

## **Are there any Seascape rules/policies we should inform our guests about in advance?**

Naturally, safety is our number one priority at Seascape. Accordingly, we ask that guardians supervise young children closely. We do not allow toys or personal flotation devices in the pool — only Coast Guard approved lifejackets. All swimming guests should wear a lined bathing suit in the pool at all times, and only guests 48 inches or taller may use the drop, body, and tube slides. Thank you in advance for your help in keeping Seascape clean and safe.